

# Decide When and How We Cover Your Overdrafts

Effective August 1, 2024

## Overdraft Privilege — Checks and ACH Recurring Payments (Bill Payment)

This option comes with your account unless you opt out in writing or over the phone to the address and phone number listed below. This service will allow us to authorize and pay overdrafts for checks and other transactions made using your checking account number, as well as automatic bill payments and other ACH transactions which exceed your available balance. Your available balance is the amount of money in your account that is available for withdrawal or use, taking into account any pending transactions. Your available balance is updated throughout the day to reflect holds, pending transactions and cleared deposits. ACCU is under no obligation to pay a check or ACH transaction which exceeds the available balance in an account. In most instances, we will overdraw your account up to your pre-approved limit. We will charge a fee of \$25.00 per overdraft. If an item is presented for payment multiple times, we will charge a fee each time the item is presented, however, the maximum number of overdrafts fees that we will charge per day is four (4). The maximum amount of fees we will assess for our Overdraft Privilege service in a single day is \$100.<sup>1</sup>

**You are not obligated to opt-in to Overdraft Privilege protection**

## Overdraft Privilege PLUS — ATM Withdrawals and One-Time Debit Card Transactions

Upon applying and being approved for the Overdraft Privilege PLUS service, you will opt in to overdraft coverage for ATM withdrawals and one-time debit card transactions. We will approve and authorize most ATM withdrawals and one-time debit card transactions which overdraw your account. However, the credit union retains the right to decline specific ATM withdrawals and one-time debit card transactions that would result in an overdraft, based on various factors.

An overdraft occurs when the available balance in your account is insufficient to cover a transaction, but the transaction is processed regardless. The available balance is defined as the amount of money in your account that is available for withdrawal or use, taking into account any pending transactions. Your available balance is updated throughout the day to reflect holds, pending transactions and cleared deposits. For each authorized overdraft, an overdraft fee of \$25.00 will be assessed. The maximum number of Overdraft Privilege PLUS fees we can charge per day is four (4), with a total daily fee maximum of \$100.<sup>1</sup>

1 - The total number of fees we will assess per day is for both plans combined.

**Compare options with these examples:**

Without Overdraft Privilege PLUS		With Overdraft Privilege PLUS	
<b>Example: You plan to spend \$50 at the store using your debit card</b>		<b>Example: You plan to spend \$50 at the store using your debit card</b>	
Your account balance is	\$10.00	Your account balance is	\$10.00
Your transaction is <u>declined</u> because there is not enough money in your account	-\$0.00	Your transaction is <u>approved</u> even though there is not enough money in your account	-\$50.00
Overdraft fee	-\$0.00	Overdraft fee	-\$25.00
Your account balance	\$10.00	Your account balance	-\$65.00

**You must be approved for, and opt-in to obtain Overdraft Privilege PLUS overdraft coverage.** To request Overdraft Privilege PLUS coverage please contact us in person, in writing, or by telephone to request an Overdraft Privilege PLUS Overdraft Protection opt-in form. You may also obtain a form online by visiting [AmericasChristianCU.com](https://AmericasChristianCU.com).

## Other Options to Cover Your Overdrafts

You may link an account to lower your fees. You can link a checking account to a savings account or a line of credit. We



will transfer funds from the linked savings account or your line of credit to cover transactions that overdraw your checking account. The fee to transfer funds from a linked account or line of credit is \$7.50 per transfer.

For more information about these options, please contact America's Christian Credit Union at 1-800-343-6328 or visit [AmericasChristianCU.com](http://AmericasChristianCU.com).



# Frequently Asked Questions About Overdraft Protection

## **What type of overdraft protection does the credit union offer?**

Currently members have the option of linking a savings account or line of credit to their checking account. The credit union also provides overdraft protection for NSF and ACH transactions that comes standard with all checking accounts, called Overdraft Privilege. Members also have the option of enrolling in Overdraft Privilege PLUS, which will also provide additional overdraft protection for ATM and one-time debit card transactions.

## **If I opt-in to Overdraft Privilege PLUS will the credit union continue to follow other overdraft methods?**

If the member has established other overdraft protection methods, such as a transfer from a savings account or a line of credit (LOC), we will always look to cover your overdraft by those methods first before paying an overdraft from Overdraft Privilege or Overdraft Privilege PLUS. However, you must have sufficient available funds in the savings account or sufficient available credit in the LOC to cover ALL of the transactions that overdraw your account in one day. If there are insufficient available funds in the savings account or if you do not have sufficient available credit in the LOC when the transactions post at the end of the day, all of the overdrafts will be assessed against the Overdraft Privilege/Overdraft Privilege PLUS program.

## **How do you decide which transactions to pay if several transactions are presented for payment at the same time and I do not have sufficient funds to cover all the transactions?**

The order in which items are paid is important if there is not enough money in your account to pay all the items that are presented. We will pay or approve transactions in the order presented to the credit union. If multiple checks are presented for payment on the same day checks will be paid in check number order, NOT by amount. This can affect the amount of fees that may be assessed against your account.

## **What is the difference between my “actual” balance and my “available” balance?**

Your actual balance is the account balance at the beginning of the day after the prior evening’s postings. Your available balance is the amount you have in your account at a particular time that is available for immediate withdrawal. Your available balance is updated throughout the day to reflect holds, pending transactions and cleared deposits. The difference between your actual balance and your available balance is the result of pending activity that has not yet posted to your account. We will use the available balance in your account to determine if you have sufficient funds to cover your transactions. Please refer to the Truth-In-Savings disclosure for a full explanation on how account balances are determined.

## **If I authorize a payment to a vendor by providing my checking account number and the credit union’s routing number, is that the same as using my debit card?**

No, if you authorize a payment by providing your checking account number, the vendor will typically submit an electronic check or an ACH debit, which is different from a one-time debit card transaction. If you do not have sufficient funds in your account to cover the transaction, we may elect to pay the transaction through our standard Overdraft Privilege program.

## **If I chose to opt-in to Overdraft Privilege PLUS protection, can I change my option at a later date? Will you continue to pay my checks and ACH transactions if I opt out of Overdraft Privilege PLUS?**

Yes, you may opt out of Overdraft Privilege PLUS by contacting the credit union by telephone, mail, online, or in person. You can contact a member service representative by visiting the branch office, calling at 800.343.6328, writing to P.O. Box 5100, Glendora, CA 91740, or emailing us at [info@americascu.com](mailto:info@americascu.com).

If you choose to opt-out of Overdraft Privilege PLUS, we will no longer authorize payment of ATM and one-time debit transactions if you do not have sufficient funds to cover the transaction. We may continue to pay checks and ACH transactions, such as bill payment, up to your available overdraft limit, provided your account is in good standing and you continue to meet the requirements of standard Overdraft Privilege protection.

## **If I am charged an overdraft fee, is the fee amount included in my overdraft limit?**

Yes, the fee does apply towards your overdraft limit. Overdraft fees will post to your account at the end of the day. If your transactions cause you to reach your overdraft limit, fees may take your account balance negative beyond your overdraft limit.

## **How can I avoid overdrafts?**

The credit union encourages you to properly maintain your accounts with us. The best way to avoid overdrafts is to keep an accurate transaction register and balance it to your monthly statement. There are helpful sources, such as online and mobile banking, that provide transaction information. Keep in mind, however, that these sources may not reflect outstanding transactions that have not yet posted to your account.

Federally Insured by



This credit union is federally insured by the National Credit Union Administration. Added savings protection provided by American Share Insurance (ASI) on qualifying member's accounts in excess of that provided by NCUA. ASI is a credit union owned-share guaranty corporation. See a credit union representative for details. Equal housing opportunity.

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